



26th November 2015

Dear Parent/Carer

At the end of last term you were asked to complete a parental questionnaire about the school. The questions on that survey were identical to those on the Ofsted Parent View website. We would like to take this opportunity to share the responses and highlight what action the school has taken in response to the feedback you gave us.

In total we received 84 responses. Thank you so much to those parents who responded. We will be shortly asking these questions again and hope to receive a bigger response.

- From a safeguarding point of view we were delighted that 99% of parents said their child is safe at school, and 98% of parents said their child is happy at school. 93% of parents said their child is well looked after, although 6% said they didn't know.
- Although only 54% agreed that bullying was dealt with effectively, 29% answered that they didn't know. 75% of parents said the school responds well to their concerns although again 18% of parents didn't know.
- 86% said that children are well behaved, with 7% not knowing.
- From a teaching and learning point of view, 95% of parents said their child makes good progress and 94% of parents said that their child is taught well. Only 68% of parents felt that homework set was appropriate.
- 81% said the school is well led and managed although 11% didn't know
- 83% of parents say they receive valuable information from the school and 80% would recommend the school to another parent

Parents' written comments were also looked at and while these were generally positive several common themes came out.

One of these was homework, supported by the results of the questionnaire. The school will be adopting a new teaching and learning policy which will be in place from January and homework will form part of this. By adopting a whole school policy a more consistent and appropriate approach to homework will soon be seen across the school.

The vertical grouped mixed age classes were also a concern and this will be addressed in next term's parents evening where you will get a clearer idea of how your child is progressing. The sometimes turbulent staffing situation was raised as a concern, something which the school has worked hard this term to address. From January the school will be fully staffed with permanent appointments throughout.

Moorlands Church of England Primary Academy

Headteacher: Mr Kevin Lee

Moorland Way, Belton, Great Yarmouth, NR31 9PA Tel: 01493 780007

Email: office@moorlands.norfolk.sch.uk Web: www.moorlands.dneat.org



Respect Responsibility Resilience Honesty Compassion Belief

While we were really pleased that 99% of parents said that their child is safe in school, we take the welfare and well-being of pupils very seriously and have been working hard to address this since September. Our safeguarding procedures have been judged as good. There is now a full time pastoral team in place and all staff have received training on de-escalation and behaviour management. First aid policies and procedures have been updated and the health and safety policy has been reviewed.

Communication is also highlighted as a concern reflected in only 83% of parents saying they receive valuable information from the school. The school has worked hard since September to ensure the website is up to date and compliant. Next term the Parents Forum will be reintroduced which will share information about the school's policies, procedures, protocols and ambition as well as listening to the views of parents and carers. It will also seek their views on aspects of school life. We were pleased with the feedback from the recent afternoon where parents helped decorate the classrooms and so more opportunities for parents to share in their children's learning are planned for the Spring Term. Our Twitter account @moorlandsbelton now has over 250 followers and the school regularly features in The Village Voice.

We will be conducting another survey after the parents evening next half term and hope we get an even larger response in order that we can work together to further improve the school.

Best Wishes

A handwritten signature in black ink, appearing to read 'K. Lee', written in a cursive style.

Kevin Lee
Headteacher